



782 New River Road
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www.wonderuniverse.org

Guest Engagement Specialist

About Wonder Universe

Join the Wonder Universe team and help us inspire learning, creativity, and play for children and families in the New River Valley! Guest engagement specialists are the face of the museum welcoming guests and supporting open-ended, child-directed play experiences as they engage with the museum's diverse exhibits.

Job Responsibilities

- Welcome guests, check-in members, and receive payments.
- Engage with guests to model inclusive, creative, respectful play for youth and adult caregivers, ensuring guests of all abilities thrive during their visit to the museum.
- Serve as an ambassador for the museum, sharing our learning philosophy, strategies for engaging youth in our exhibits, and promoting museum programs.
- Share resources that will assist caregivers in facilitating and extending play beyond their visit to the museum.
- Coordinate and facilitate special programming including birthday parties, art classes, and science experiments.
- Provide administrative support to include but not limited to daily financial reconciliation, facility cleaning and maintenance, and additional tasks as assigned.
- Attend regular staff meetings, sharing your experiences, skills, and ideas with the museum staff team.

Qualifications

Ideal candidates will have experience in the fields of early childhood education, psychology, or human development, with a contagious energy and enthusiasm for learning, creativity, and play.

Candidates must have experience working with children of all abilities, with a preference given to applicants with formal and informal programming experience as well. Successful candidates will have experience managing groups of children, facilitating programs and activities (i.e. birthday parties), and the ability to engage and support caregivers as teachers and learners during their visit to the museum. Guest engagement specialists should possess excellent organizational and communication skills that promote the museum learning philosophy and culture.

Work Schedule - Varies weekly, 10-25 hours per week

Wage – starting at \$9.00 per hour

Our Culture & Learning Philosophy

Our team strives to create a climate that is conducive to play that empowers children and youth to lead, engage, and explore with a freedom that inspires curiosity and a love for learning. By appreciating the importance of inclusion, we acknowledge that the collective and individual, skills, talents, and perspectives of our members' and guests foster a culture of belonging, collaboration, innovation, and mutual respect. By promoting learning through play, with an emphasis on school

readiness, visual literacy, critical thinking, and social engagement, Wonder Universe is a partner in building strong kids and strong families in the New River Valley.

Application Instructions

To apply, please send a resume, cover letter, and three professional/academic references to:
joinourteam@wonderuniverse.org

Preference given to applications submitted on or before: Friday, October 4th, 2019